

Fredericksburg Theater Company
Rain Policy
2007-2008

Due to the nature of the construction of our theater building, moderate to heavy rain produces acoustical problems in our theater. It has been necessary for FTC to create a policy in the event of cancellation of a performance due to rain.

*For each production of the Season, FTC will provide an alternate performance as a make up for any one cancelled due to rain, and the date of the Rain Check performance will be made public by the opening date of the current production.

*In the event of rain beginning after Curtain, FTC will allow up to 30 minutes delay before canceling the performance.

*In the event of a cancelled performance, FTC will offer patrons the following options:

- 1) Patron may rebook to another regularly scheduled performance of the same production, subject to available seating.
- 2) Patron may rebook seats to the extra Rain Check performance of the same production.
- 3) Patron may receive a voucher to another FTC production that season, or if it is the final performance of the season, to a performance during the first six months of the following season.
- 4) If patron prefers a refund, FTC will credit the full amount of ticket.

****Any rebooking of the ticket for an alternate performance of the current production must be done during the week following the cancelled performance by contacting the FTC office.**

*****Any requests for vouchers or refunds must be made within 30 days of the cancelled performance.**